

本校學生 112 學年度換發 4K 學生證悠遊卡常見問答集

112.10.25

Q1. 什麼是 4K 學生證呢?跟原本的學生證功能有何差異?

A1. 既有學生證為悠遊卡公司發行，內部容量 1K 已規劃給捷運系統、公車、停車場、超商、加油站、特約機構等，並沒有開放給私人公司使用。容量 4K 悠遊卡除了 1K 空間保留給各公共交通運輸公司外，餘下 3K 供私人公司使用，私人公司可根據自身需求而寫入資訊。利用可寫入資料的特點，4K 卡為學生和教職員創建便捷的一體化校園卡(智慧校園)。透過一張卡，持卡人可以識別自己的身份、借書、購買食物、參加體育活動以及使用校園內的服務和設施等。一張卡就可以完成這一切。

Q2. 要具有什麼身分才可以領取 4K 學生證呢?

A2. 111 學年度(含)以前入學的在學學生，只要不是休、退學的同學都可免費領取一張新的 4K 學生證。112 學年度入學新生於 9 月入學時領取已是 4K 卡。

Q3. 我是 112 學年的新生，可以領取 4K 學生證嗎?

A3. 112 學年入學的一年級新生及二年級轉學生，當初入學時完成健康檢查後發放的已經是 4K 學生證囉，所以不需要再領取新卡。

Q4. 我新、舊學生證看起來差不多耶，該如何分辨?

A4. 4K 學生證的背面右下角有印 4K 的字樣。

Q5. 領取新的 4K 學生證後，舊卡的權限會怎樣?

A5. 領取新卡後同學可以自行決定開通新卡權限的時間點。學校設定只會有一張有效的校園權限學生證，在 4K 新卡學生證未開通之前，舊卡學生證的校園權限還是有效。

Q6. 我還沒領取新的 4K 學生證，舊卡還可以使用?

A6. 考量校園安全管理，自 113 年 3 月 1 日起全面停用舊卡學生證校內權限，請還沒有領到新卡同學盡快跟教務處研究生教務組\註冊組\公館教務組聯繫領卡事宜。

Q7.舊的學生證停用後，悠遊卡內原有儲值會直接退錢給我嗎？

A7.開通新卡學生證後，舊學生證雖然沒有校內的門禁權限，但是悠遊卡功能還是在的，但請用完餘額就不要再使用了，否則離校後卡片遺失或毀損時，將無法辦理退費。另外系統也會直接發送停卡退費的連結到你的學校信箱，可以直接登錄完成停卡退費。

Q8.我該去哪裏領 4K 新的學生證?有什麼要注意的嗎？

A8.11 月中旬會於教務處首頁公告各學系的領取方式，請至公告領取地點攜帶舊學生證或身分證件或展示手機行動版 NTNT APP 之在學證明/學生基本資料核驗後簽領。

Q9.領取新卡後，4K 學生證如果遺失或損毀，我補發的還會是 4K 學生證嗎？

A9.是的。112 學年度起本校全面改用 4K 學生證，未來補發或領取的都會是 4K 學生證卡片。

Q10.我想問的問題不在上面，我可以問誰？

A10.可聯繫教務處註冊組陳昱勳先生(學士班) (02)7749-1100 cyqluid@ntnu.edu.tw 或

教務處研究生教務組游紹婷小姐(研究生)(02)7749-1101 irisyu@ntnu.edu.tw

Frequently Asked Questions on the Issuance of 4K Student ID Cards

112.10.25

Q1. What is a 4K Student ID Card? How does it differ from the current version of student ID card?

A1. The current student ID card is issued by EasyCard Company, and its internal capacity of 1K has been allotted to the MRT system, buses, parking lots, supermarkets, gas stations, special organization, etc., and there is no allotment for other private companies. In contrast, the 4K EasyCard not only reserved the first 1K for public transportation companies, it had also reserved the remaining 3K for other private companies. Taking advantage of the feature of writable data, 4K Card creates a convenient integrated campus card for students and faculty (Smart Campus). Through this card, cardholders can identify themselves, borrow books, buy food, participate in sports activities, and use on-campus services and facilities. One card can do it all.

Q2. My new and old student ID cards look similar. How can I distinguish between them?

A2. The 4K Student ID Card has "4K" printed on the bottom right corner of its backside.

Q3. Who is eligible to receive a 4K Student ID Card?

A3. Students who enrolled in or before the 111th academic year and are not on leave or have withdrawn from the university are eligible to receive a free 4K Student ID Card.

Q4. I am a new student for the 112th academic year. Can I get a 4K Student ID Card?

A4. Students who enrolled in the 112th academic year have already been issued 4K Student ID Cards upon admission.

Q5. What happens to my old card after I receive the new 4K Student ID Card?

A5. After receiving the new card, students can decide when to activate the new card. Each student may only have one active student ID card at a time. The old card will remain valid until the new 4K card is activated.

Q6. I haven't received my new 4K Student ID Card yet. Can I still use the old card?

A6. For security reasons, all old student ID cards will be deactivated on March 1, 2024. Students who haven't received the new card should contact the Office of Academic Affairs as soon as possible.

Q7. Will the account balance in my old student ID card be refunded after it has been deactivated?

A7. After the new 4K Student ID Card has been activated, the old card will lose its campus system access but will still function as a transit card. Please use up the remaining balance and refrain from using it further. Otherwise, you won't be able to get a refund if the card is lost or damaged. A link for deactivation and refund will be sent directly to your university email.

Q8. Where should I go to collect the new 4K student card?

A8. The methods of distribution for each department will be announced on the homepage of the Office of Academic Affairs in November, 2023. Please bring your old student card or identification documents, or show the mobile version of the NTNT APP's student status verification/student basic information verification for signature collection.

Q9. If I lose or damage my 4K Student ID Card, will the replacement also be a 4K card?

A9. Yes, starting from the 112th academic year, the university will only issue 4K Student ID Cards for replacements or new issues.

Q10. Who can I contact if I have more questions?

A10. For undergraduate students, please contact Mr. Yu-Shiun, CHEN at the Registrar's Office.

Phone: (02)7749-1100 Email: cyqluid@ntnu.edu.tw

For graduate students, please contact Ms. Shao-Ting, Yu at the Graduate Studies, Office of Academic Affairs.

Phone: (02)7749-1101 Email: irisyu@ntnu.edu.tw